

Save resources with effective device management



Intelligent automatic fleet management

Optimize fleet performance and productivity

Turn collected data into detailed device knowledge with our @Remote technology, whatever the size of your business. @Remote allows you to manage output devices in a cost-effective and automated way. The Embedded Remote Communication Gate is suitable for smaller businesses, whilst the External Remote Communication Gate can manage complex business requirements with up to 100 network devices.

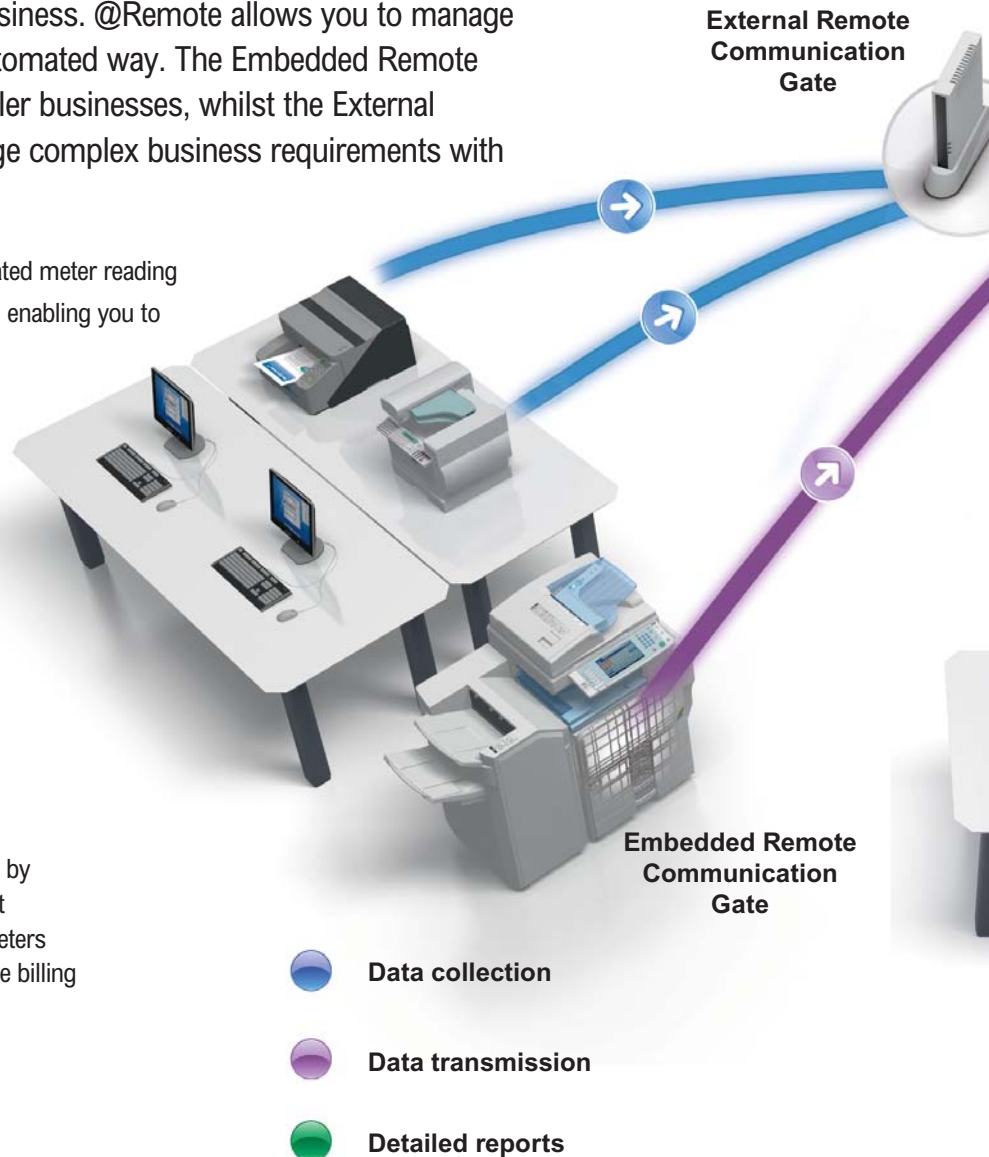
- Accurate meter counts are sent on-time with automated meter reading
- Access intelligent reports via @Remote's web portal, enabling you to boost device efficiency
- Maximize reliability with proactive support including call handling, automated toner replacement and firmware upgrades
- Reduce business resources to save time and cost

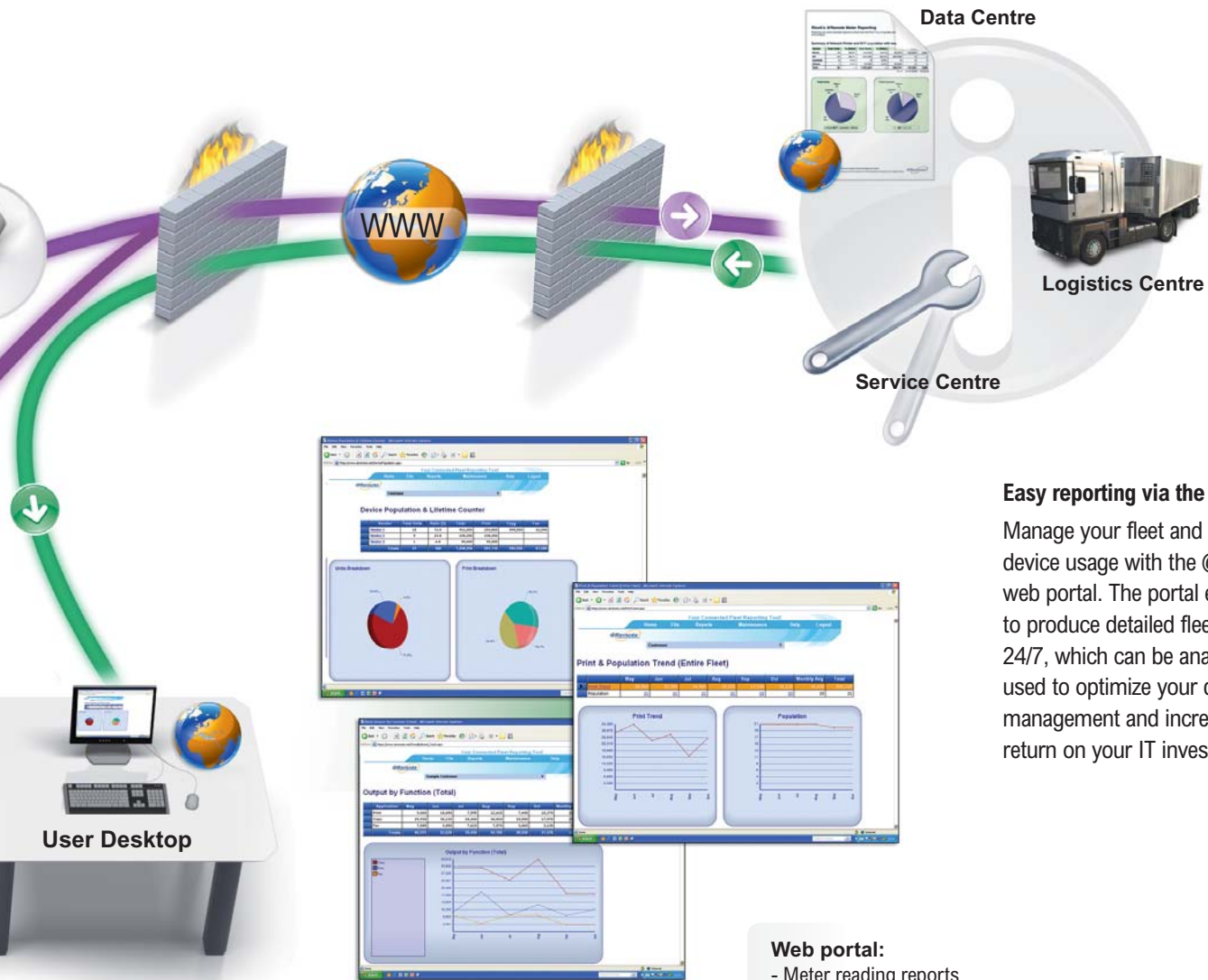
Automated Meter Billing

Gain valuable time and cut administrative costs by optimizing your day-to-day device management processes. Your networked MFP and printer meters are automatically read and communicated to the billing centre.

Automated Assistance

Designed for your convenience, @Remote incorporates a number of innovative, service related functionalities. Supply levels of toner are monitored and new supplies are automatically ordered when required. Service call notifications have also been automated, and a technician can be sent to increase your device uptime. In addition, selected devices can now be automatically upgraded with a firmware update from our data centre, without involving the user.





Easy reporting via the web

Manage your fleet and maximize device usage with the @Remote web portal. The portal enables you to produce detailed fleet reports 24/7, which can be analyzed and used to optimize your device management and increase the return on your IT investment.

Web portal:

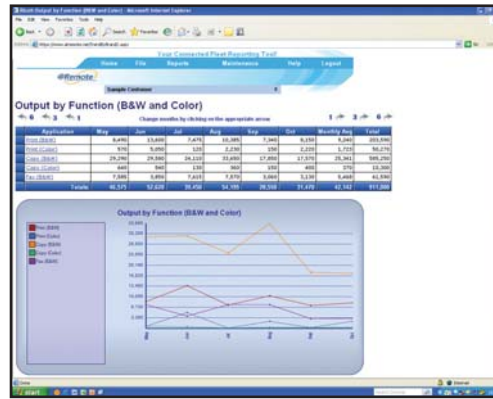
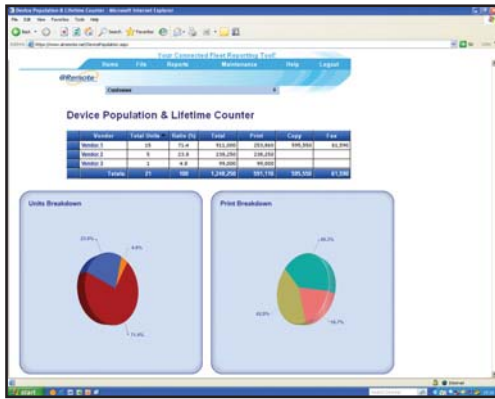
- Meter reading reports
- Device activity reports
- Accurate page volumes

Secure Communications

For your peace of mind, @Remote securely collects data from your networked devices and transmits it to our data centre:

- Mutual Authentication (SSL) takes place before the information is exchanged through HTTPS.
- All information exchanged between the Communication Gate and the data centre is encrypted and routed through your organization's firewall for optimum security.
- You can access device information through the @Remote web portal, using your allocated user name and password.

Generate reports to optimize your device management



Internationally Certified

@Remote technology has obtained the ISO15408 certification (Common Criteria). ISO15408 is an internationally recognized standard that defines security requirements and establishes procedures for evaluating the security of IT systems and software.



SPECIFICATIONS

External Remote Communication Gate

Type:	External (Box) Type
Interface:	Ethernet interface x 2 (10BASE-T or 100BASE-TX)
Managing Service:	Networked MFPs, Copiers or Printers correspondent to the service
Maximum number of devices:	100
Environment:	10-32C (50-89.6F), 15-80% Relative Humidity
Displays:	3 LEDs, indicating power, system error and communication error
Power:	AC220-240V, 50Hz
Power Consumption:	20W or less
Dimensions:	Width 203mm (8") / Depth 145mm (5.8") / Height 31.5mm (1.2")
Weight:	0.6kg
Security Certification:	ISO/IEC15408 certified

Embedded Remote Communication Gate

Type:	Embedded Type
Interface:	-
Managing Service:	Networked MFPs, Copiers or Printers correspondent to the service
Maximum number of devices:	1
Environment:	10-32C (50-89.6F), 15-80% Relative Humidity
Displays:	-
Power:	-
Power Consumption:	-
Dimensions:	-
Weight:	-
Security Certification:	-



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